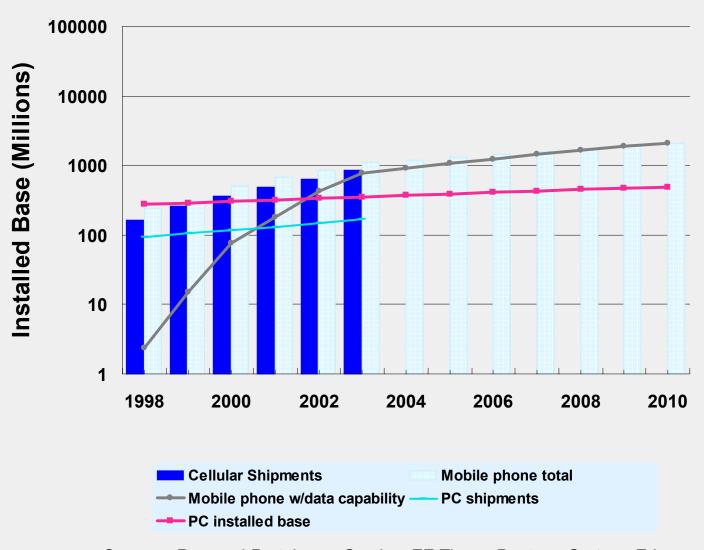
Pervasive Computing

Ambuj Goyal (ambuj@us.ibm.com)





Pervasive Devices Will Be the Dominant Means of Information Access



Sources: ResearchPortal.com, Semico, EE Times, Reuters, Gartner, Ericson...

Becoming Ubiquitous



Becoming Ubiquitous



Miniaturization

(from "Miniaturization," H.D. Gilbert, Ed., Reinhold Publishing Corp., New York, 1961, p. 114)

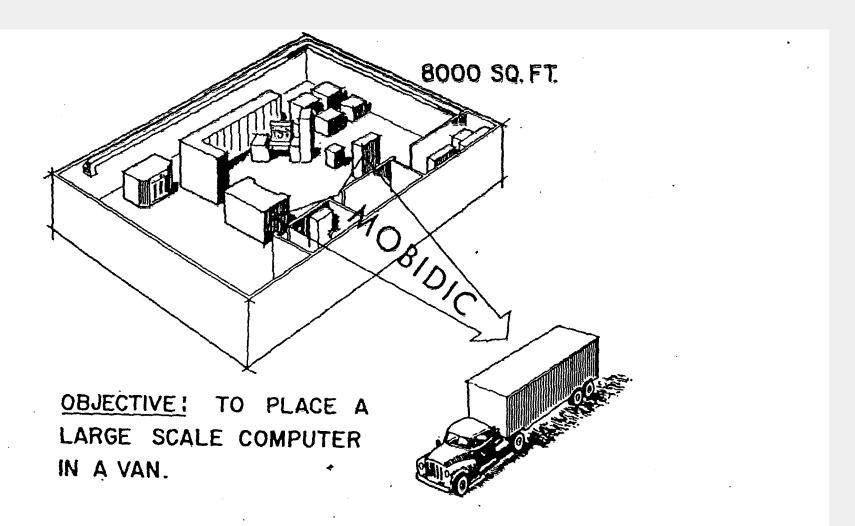


Figure 7.1. Full-scale digital computer in military trailer. (Courtesy Sylvania Electric Products, Inc.)

Many Device Types



















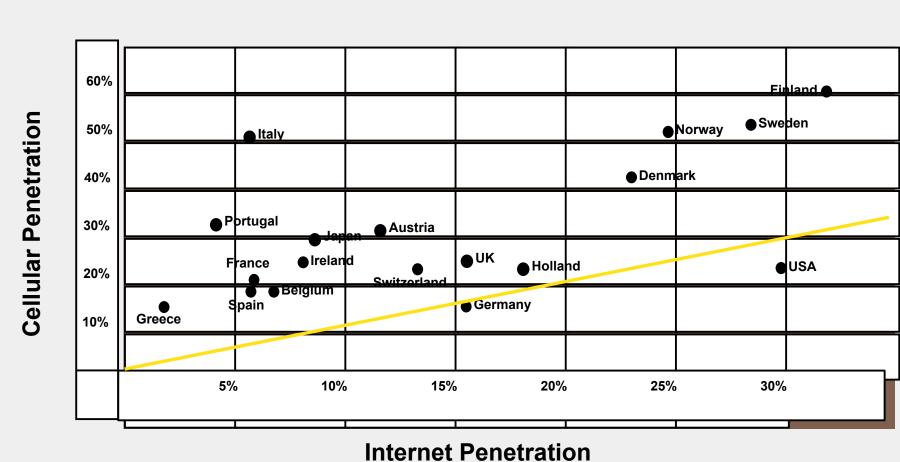




Pervasive Explosion

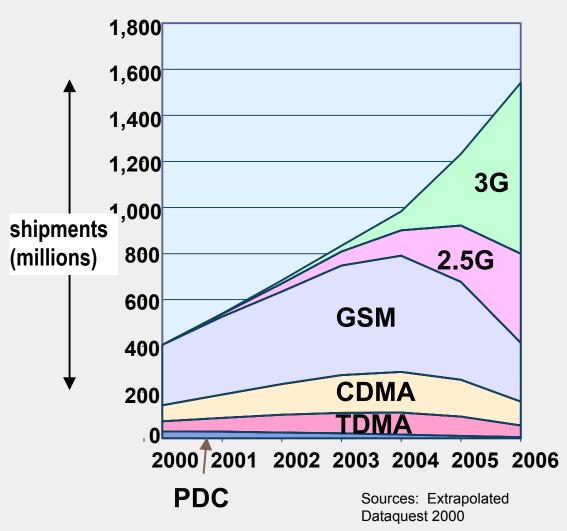


A Global View of the Marketplace

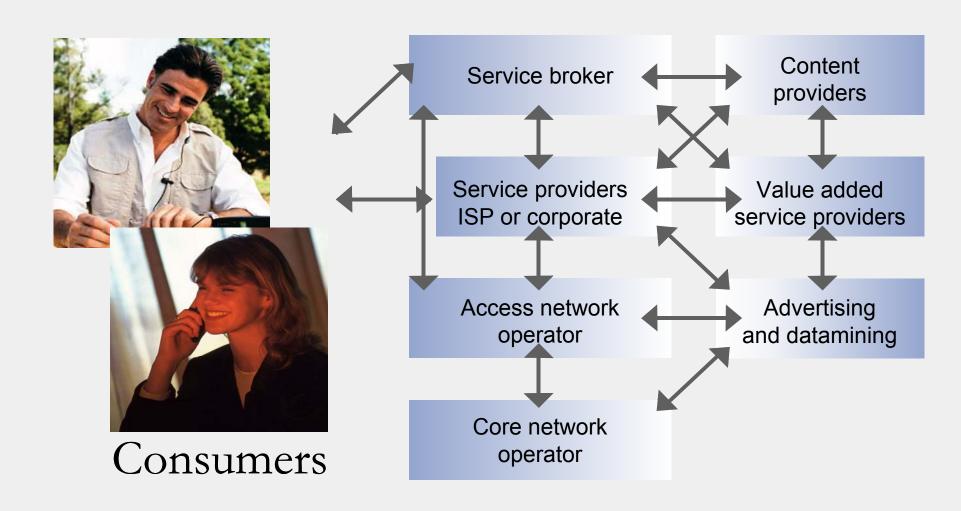


Evolution of Cellular Technology





Business Models Are More Complex



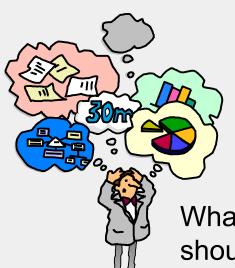
What Service Providers Are Asking:



How will I make money in this new paradigm?



How do I retain the most profitable customers?



What technology should I buy and whom should I partner with?

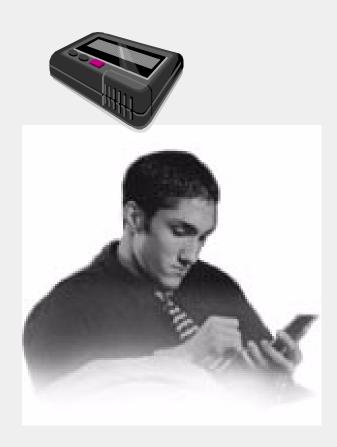


How do I balance time to market with the need for a solid, flexible infrastructure?

Scenario 1: Enabling Reach (CRM)



- Auction/Market alert
- Event alert
- Market efficiency





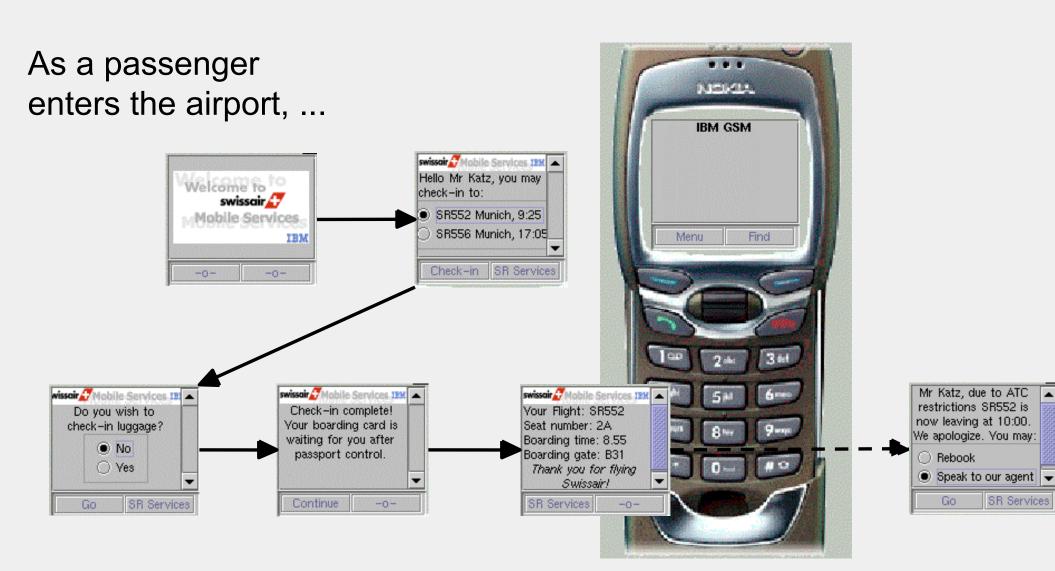
Market Alert

Price: IBM at 125.3

Time: 2:02 EST

Buy?

Swissair Easy Checkin Process







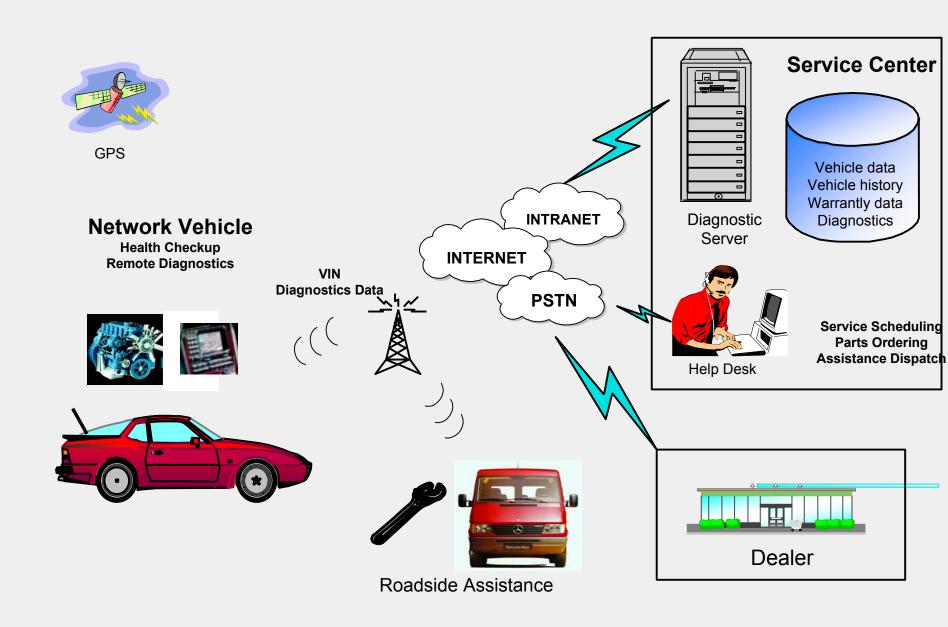
Scenario 2: Location-aware Applications

- Positioning infrastructure
- Step by step directions
- electronic payment



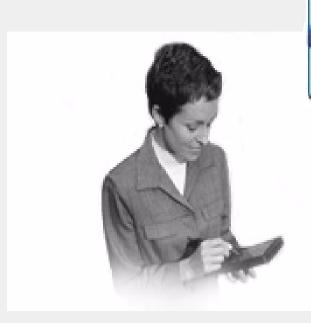


Automotive Solutions



Scenario 3: Business Optimizaton

- Efficiency of Information
 - Informed consumer
- Targeted marketing
- Value of convenience



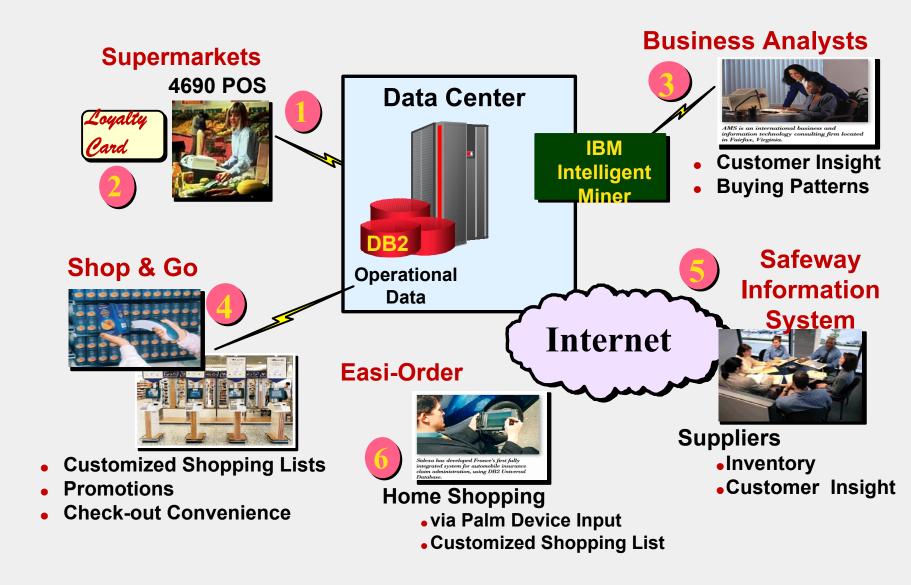






Safeway, UK (plc)

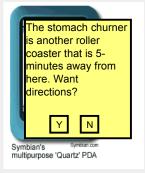
Building e-business end to end



Scenario 4: Embedded

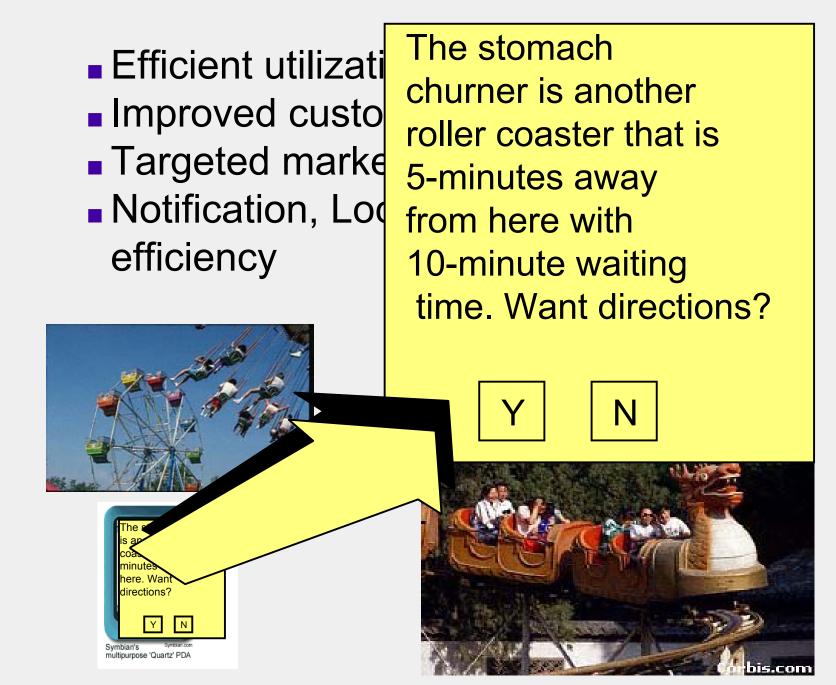
- Efficient utilization of assets
- Improved customer satisfaction
- Targeted marketing
- Notification, Location, Information efficiency



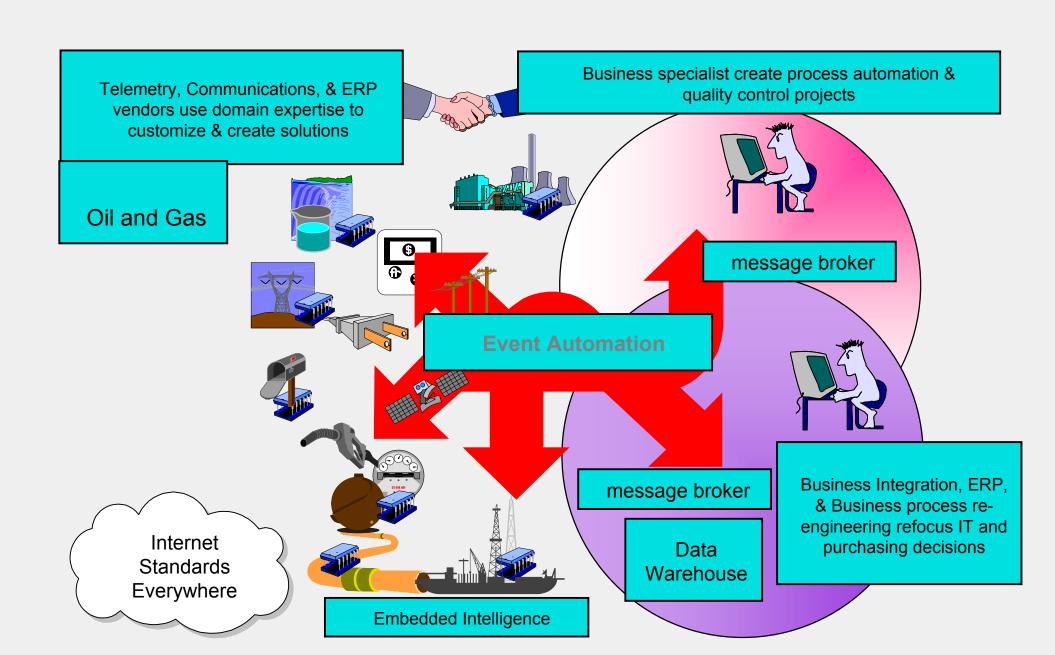




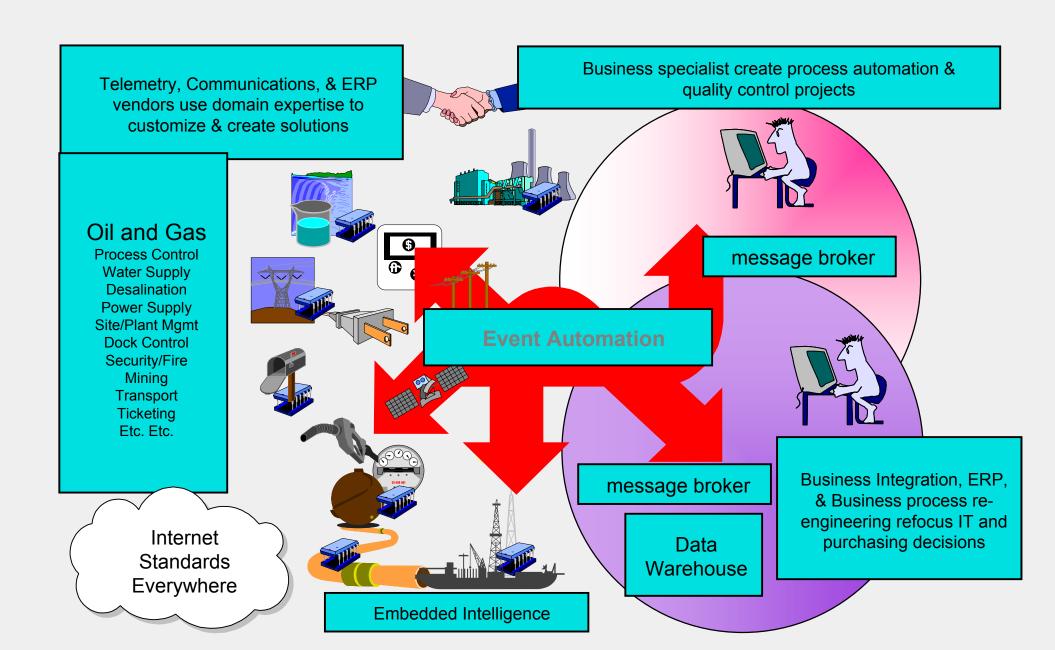
Scenario 4: Embedded



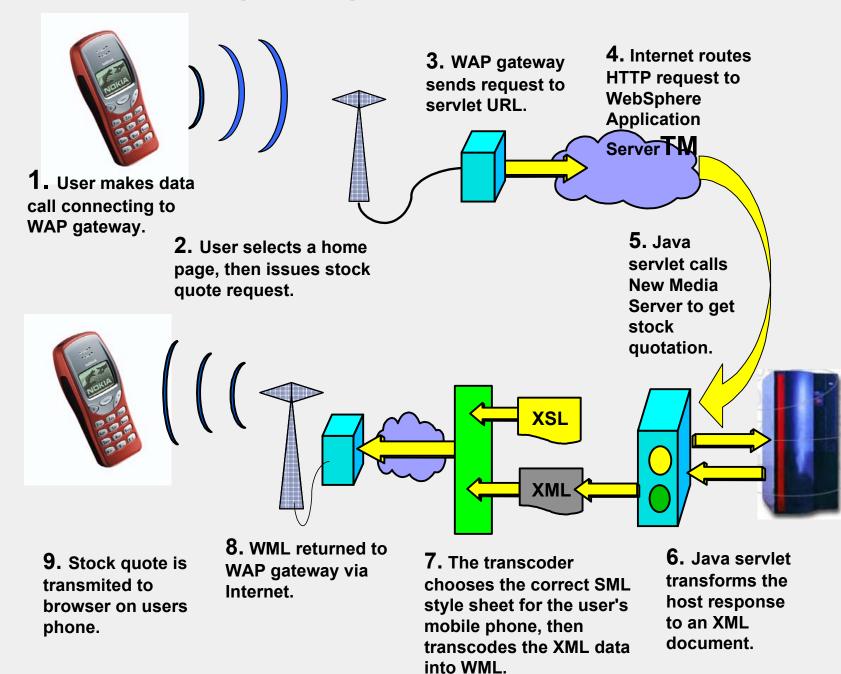
Embedded Sensors in Oil/Gas



Embedded Sensors in Oil/Gas



Standards: getting a stock quote...



Security: The Payment "Experience"

The challenge: How to "simplify" the buying process

- Electronic credit card
- e-cash
- Smart cards
- Biometrics



Security: Biometrics













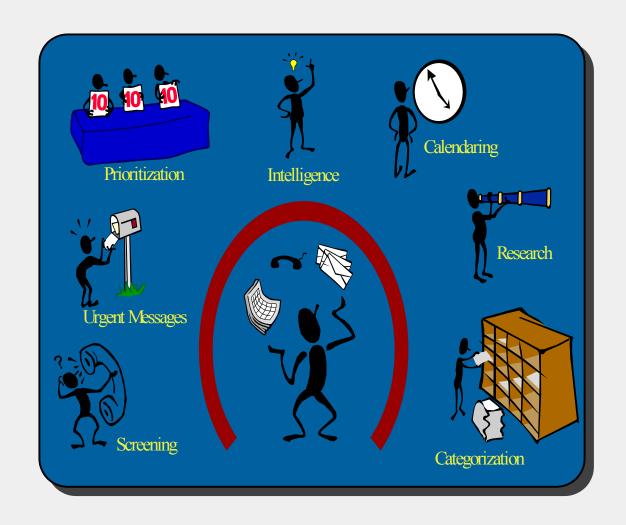
Collaboration: Quickplace



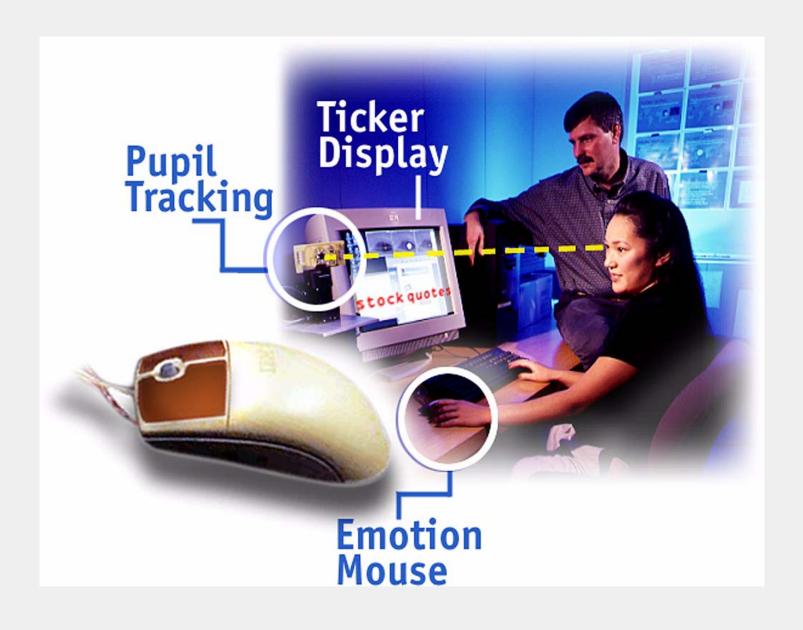




Virtual Assistant



Attentive Environments



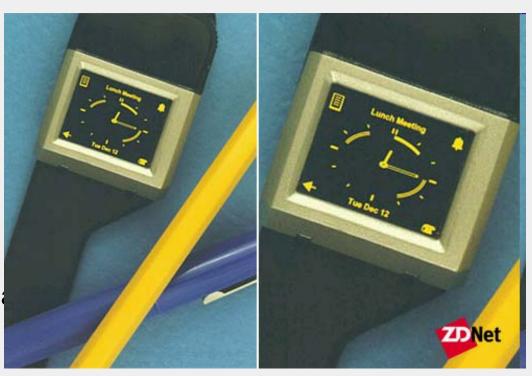
Technology: WatchPad

Billions **Of** watches Wearable

→ always on you

Easy access
Touch controls
Wireless companion
Access

- → Schedule
- → Directions
- → Personal Informa



Multimodal

Desktop |

- One access device: the PC
 - Office
 - Home
 - → Portable
- One interaction mode: the GUI
 - HTML browser with display, keyboard, and mouse







Multichannel

- Multiple access devices
 - → Internet phone
 - → PDA
 - → Telephone
 - → TV, etc...
- One interaction mode per device
 - display/keyboard/ mouse
 - display/stylus
 - voice, etc...

Multimodal

- Multiple interaction modes per device
 - Voice + WAP
 - ▶ PC + tablet
 - PDA + phone, etc.
- Interaction mode depends on task and situation
 - stationary or mobile
 - hands-on or hands-free
 - visual or eyes-free
 - audible or quiet

Mature

Emerging (PvC today)

On the horizon